

333 Cottage Road South Portland, ME 04106



822-343-5540

Secure anytime access right from your phone

TellerPhone 855-343-2240

Access to your account bas never been easier

TellerPhone

Accessing your Coast Line Credit Union account has never been easier!

TellerPhone

Our TellerPhone® access system is convenient and easy to use! Simply call 855-343-2240, enter your account number and password, and have secure access to your Coast Line Credit Union account(s) right from your phone!

TellerPhone provides:

- Easy-to-use mobile access to your credit union accounts
- The CU service you expect 24/7!
- Speech recognition for ease of use
- "Expert mode" simplifies the call flow for frequent users
- Accessible without entering your CU institution number
- Enhanced security features

Questions?

We're happy to help! Give us a call or stop in our branch, and we'll make sure you can take full advantage of this great way to connect with Coast Line CU!

> Inside are the simple access codes to help you get the account answers you need at the press of a button!



TellerPhone Access Codes

Main Menu

Press 1 for Account Balance

Press 2 for Account History

Press 3 for Funds Transfer

Press 4 for Share or Loan Withdrawals

Press 5 for Account Management

Menu 1: Account Balance

Press 1 for Checking Account

Press 2 for Savings Account

Press 3 for Loan Account

Menu 2: Account History

Press 1 for **All transactions**

Press 2 for Last 5 transactions

Press 3 for Withdrawals

Press 4 for **Deposits**

Press 5 for ATM transactions

Press 6 for Check number

Press 7 for Amount

Press 8 for **Date**

Menu 3: Funds Transfer

Press 1 to Transfer funds immediately

Press 2 to Schedule a funds transfer

Press 3 to Hear existing scheduled transfers

Press 4 to Delete an existing transfer

Menu 4: Share or Loan Withdrawal

Press 1 for Checking Account

Press 2 for Savings Account

Menu 5: Account Management

Press 1 for **Stop payment activity**

Press 2 to Change PIN

Press 3 for Future dated transactions

Help

Press 1*

At any time during this call you can do the following:

For the Main menu

Press 3*

To repeat the menu options

Press #

To hear the previous menu

Press *

To use voice recognition

Press 8*

To change account number

Press 9 and *

