Access to your account has never been easier

TellerPhone 855-343-2240

Secure anytime access right from your phone

Accessing your Coast Line Credit Union account has never been easier!

Our **TellerPhone**® access system is convenient and easy to use! Simply call 855-343-2240, enter your account number and password, and have secure access to your Coast Line Credit Union account(s) right from your phone!

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333 Cottage Road South Portland, ME 04106

TellerPhone provides:

- Easy-to-use mobile access to your credit union accounts
- The CU service you expect 24/7!
- Speech recognition for ease of use
- "Expert mode" simplifies the call flow for frequent users
- Accessible without entering your CU institution number
- Enhanced security features

TellerPhone



Questions?

We're happy to help! Give us a call or stop in our branch, and we'll make sure you can take full advantage of this great way to connect with Coast Line CU!

> Inside are the simple access codes to help you get the account answers you need at the press of a button!



TellerPhone Access Codes

Main Menu

Press 1 for Account Balance Press 2 for Account History

- Press 3 for Funds Transfer
- Press 4 for Share or Loan Withdrawals
- Press 5 for Account Management

Menu 1: Account Balance Press 1 for Checking Account Press 2 for Savings Account Press 3 for Loan Account

Menu 2: Account History

- Press 1for All transactionsPress 2for Last 5 transactionsPress 3for WithdrawalsPress 4for DepositsPress 5for ATM transactionsPress 6for Check number
- Press 7 for Amount

Press 8 for Date

Menu 3: Funds Transfer Press 1 to Transfer funds immediately Press 2 to Schedule a funds transfer Press 3 to Hear existing scheduled transfers

Press 4 to Delete an existing transfer

Menu 4: Share or Loan Withdrawal Press 1 for Checking Account Press 2 for Savings Account

Menu 5: Account Management Press 1 for Stop payment activity Press 2 to Change PIN Press 3 for Future dated transactions

Help

Press 1*

At any time during this call you can do the following:

For the Main menu Press 3*

To repeat the menu options Press #

To hear the previous menu Press *

To use voice recognition Press 8*

To change account number Press 9 and *

